

Rekapitulasi Pengaduan Berdasarkan Media Pengaduan Periode Januari - Oktober 2021

| No | Media Pengaduan | Bulan | | | | | | | | | |
|--------------|------------------------|----------------|-----------------|--------------|--------------|------------|-------------|-------------|----------------|------------------|----------------|
| | | Januari | Februari | Maret | April | Mei | Juni | Juli | Agustus | September | Oktober |
| 1 | WA | 76 | 74 | 82 | 74 | 39 | 77 | 146 | 138 | 183 | 161 |
| 2 | WBS | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 3 | E-Lapor | 2 | 0 | 1 | 1 | 2 | 0 | 1 | 1 | 0 | 2 |
| 4 | Surel | 5 | 8 | 7 | 8 | 7 | 6 | 15 | 16 | 18 | 15 |
| Total | | 83 | 82 | 90 | 83 | 48 | 83 | 162 | 155 | 201 | 178 |